



SERVICE

DESIGN MANAGEMENT

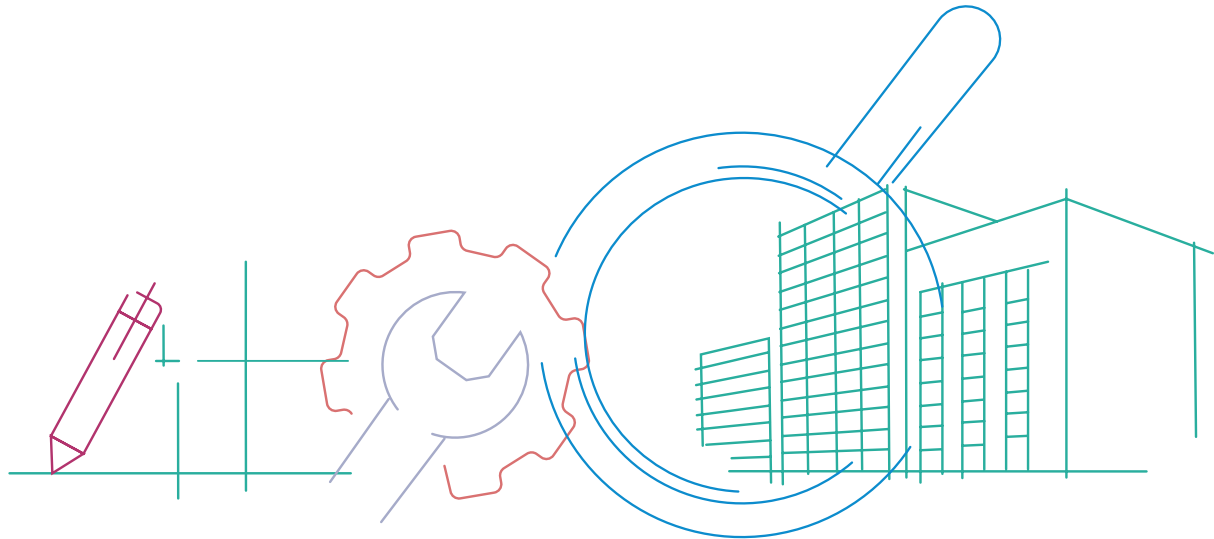
2020



RLB Rider
Levett
Bucknall

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ABOUT DESIGN MANAGEMENT

The design period in any project is a time of great expectation and optimism that needs to be harnessed, encouraged and maintained in order to ensure that the design outcome satisfies or exceeds the client's aspirations.

Rider Levett Bucknall offers design management services to Architects and design teams allowing them to concentrate on their core service while our design managers focus on the programme of deliverables and contractual commitments. We understand that design management is different to traditional project management and our team is able to work alongside the lead designer to be placed at the heart of the design team.

OUR TOOLS

Through the use of our specialist tools and techniques, we monitor and manage the progress of the design and the design team members. This is achieved through open lines of communication, regular client and team meetings and briefings, and regular reporting on progress and key issues.

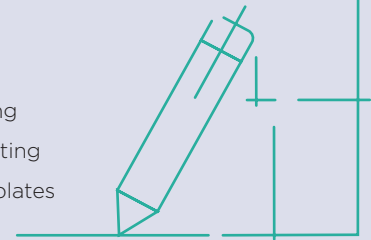
Our Design Management Plan (DMP) identifies our clients' goals and objectives and sets out the process by which they will be achieved.

We use these tools to inform design team members and put strategies in place to facilitate the smooth running of the design process.



Our toolkit includes a range of project-specific forms and templates tailored for each project, including:

- Project directory
- Design Management Plan
- Communications matrix
- Responsibility matrix
- Change control management
- Risk register
- Actions tracker
- Decision log
- Progress reporting
- Dashboard reporting
- Programme templates



HOW WE ADD VALUE

We aim to save time, increase efficiency, reduce cost and increase certainty:

- Remove administrative burden from the design team, allowing them to do what they do best - design
- Manage the programme of design activities and monitor progress against key milestones
- Manage the consultant appointment to record variations and changes appropriately and identify scope creep
- Provide support with a fresh outlook supporting the design team's needs
- Ensure all vital elements are managed to secure the success of the design
- Enhance communication across the design team and with the client
- Facilitate high levels of delivery quality and implement structured processes to help the team work collaboratively
- Define and implement tools, techniques and clear procedures that can be used by the team

WHEN DO WE GET INVOLVED?



COMPETITION STAGE: We can support with the compilation of relevant elements to successfully answer a Request for Proposal (RFP).



PROJECT COMMENCEMENT: This is where the majority of key decisions are required and management techniques are applied.



PROJECT LIFECYCLE: Our service throughout the lifecycle can vary from being an integrated and 'hands-on' supporting role to an abridged service providing consultancy advice at key stages throughout a project.



HOW WE DELIVER



OUR APPROACH

Is based on a clear understanding of the design process through our experience of working closely with, and as part of, the teams. We bring **good management techniques** without stifling the creativity of the team, and tailor our scope to meet the specific needs of a project.



OUR EXPERTS

Are familiar with the **problems experienced by design teams**. We understand that this is different to traditional project management. We integrate into your team, acting as both a buffer and a link, filtering and responding to queries and issues and facilitating the solutions.



OUR SERVICES

Typically commence upon appointment of the design team, but can begin with bid preparation and/or cease on the issue of tender documentation. We perform the **essential monitoring role**, coordinating the delivery of all design team members and bringing our bespoke toolkit to deliver a wide range of services.

PROJECT PROFILE



AL AIN STADIUM AND MIXED-USE DEVELOPMENT ◀

**DUBAI, UNITED ARAB
EMIRATES**

A 25,000 seat FIFA compliant stadium, housing (in seven five-storey buildings), a commercial building, a multi-storey car park, a food and beverage souk and a 173-bed hotel with its own car park.

From the outset, we worked in close partnership with the client's team in terms of coordination of deliverables against a tight, 17 month programme. The full development was subsequently delivered over two phases.

In total, Phase II of works represented approximately 300,000 square metres of built-up area, all of which exceeded the regional sustainability rating.

ABOUT RIDER LEVETT BUCKNALL



Independent,
privately owned
and managed



Join our professional network



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